

Breakdown of 2012/13 KPI 1: % of services with grades of 3 or less for all quality themes performance

The following tables show the breakdown by sector and service type of those services with no grades greater than 3 for any theme at 31 March 2013, with an updated position at 31 September 2013.

Key points from these tables are:

- There was a slight increase (0.2 %) between Mar 2013 and Sept 2013 in the % of graded services which were graded 3 or less for all themes.
- 75% of services graded 3 or less for every theme were Private sector, down 1% on previous year.
- Voluntary sector remained the same in terms of actual numbers but fell proportionally by almost 1% over the same period.
- Local Authority % increased from 10% in March 2013 to 11% in September 2013
- The proportion of Health Board services with grades of 3 or less for all themes also increased slightly.
- The proportion of services graded 3 or less for every theme which were Care Home Services increased by just over 1% as did fostering services, Housing Support Services, Support Services and Childminders.
- The proportion of services graded 3 or less for every theme which were Day Care of Children fell by around 5%.

Table 1: Change in No. & % of All Service Graded which are <=3 (31 March 2013 & 30 Sept 2013)

	Total No of services Graded	Total No. Services Graded <=3	% services Graded <3	% Trend since March 2013
Mar-2013	13072	634	4.9%	~
Sep-2013	13109	668	5.1%	▲

Table 2: All Graded Services with Grades <=3 by Service Sector

	31-Mar-2013		30-Sep-2013		% Trend since March 2013
	Total No. of Services Graded <=3	% of Services Graded <=3	Total No. of Services Graded <=3	% of Services Graded <=3	
Health Board	1	0.2%	4	0.6%	▲
Local Authority	63	9.9%	75	11.2%	▲
Private	482	76.0%	501	75.0%	▼
Voluntary or Not for Profit	88	13.9%	88	13.2%	▼
Total	634	100%	668	100%	~

Agenda item 6.1
Appendix 1

Table 3: All Graded Services with Grades <=3 by Care Service Type

	31-Mar-2013		30-Sep-2013		% Trend since March 2013
	Total No. of Services Graded <=3	% of Services Graded <=3	Total No. of Services Graded <=3	% of Services Graded <=3	
Adoption Service	1	0.2%	2	0.3%	▲
Adult Placement Service	1	0.2%	1	0.1%	◀▶
Care Home Service	151	23.8%	169	25.3%	▲
Child Care Agency	2	0.3%	1	0.1%	▼
Day Care of Children	143	22.6%	118	17.7%	▼
Fostering Service		0.0%	3	0.4%	▲
Housing Support Service	49	7.7%	57	8.5%	▲
Nurse Agency	3	0.5%	3	0.4%	▼
Offender Accommodation Service		0.0%		0.0%	◀▶
School Care Accommodation Service	1	0.2%	1	0.1%	▼
Secure Accommodation Service		0.0%		0.0%	◀▶
Support Service	64	10.1%	76	11.4%	▲
Child Minding	219	34.5%	237	35.5%	▲
Total	634	100%	668	100%	~